



SPE/Green Chargers Warranty Statement

Green Energy Concepts, Inc. warrants that products will be free from defects in materials and workmanship, including software updates under normal use and service with proper maintenance for 30 Months for the GREEN Series Chargers (2/4/6/8/X) from the purchase date. Green Energy Concepts, Inc. shall NOT be held liable or assume any responsibility for products damaged by improper handling or installation. This warranty is limited to the repair or replacement of the defective unit.

Warranty claims will need to be sent to jwagner@geciproducts.net or khayes@geciproducts.net and must include the following:

Model Number
Serial number
Manufacturing date
Charger Defect

Green Energy Concepts, Inc. will provide an RMA file (PDF Form) to the customer/distributor that must be placed on the box in order to identify the product in shipment, and a copy also attached to the shipping bill of lading.

Within the warranty period, if requested by local distributor/customer Green Energy Concepts, Inc. could send the parts (modules, control boards, firmware updates) to the distributor/customer with the installation procedure for local update, free of charge.

If it is not possible for the service to be performed locally, any technical service or modifications requested, must be done by Green Energy Concepts, Inc.

Green Energy Concepts, Inc.
5833 Orr Road
Charlotte, NC 28213

Shipment costs (to/from Green Energy Concepts, Inc.) will be covered by the customer/distributor. If the service center will confirm the warranty status, service costs will be at Green Energy Concepts, inc. expense. Any other issue related to misusing or damages of the product will be charged to the customer and considered out of warranty.

Green Energy Concepts, Inc. shall not be responsible for any incidental or consequential damages. Green Energy Concepts, Inc. responsibility is limited to the product itself and will take no responsibility for any direct or indirect costs, losses, or damages however incurred. Green Energy Concepts, Inc. reserves the right to make changes or improvements in design or manufacturing without assuming any obligation to change or improve products previously manufactured.